



Mersey Care
NHS Foundation Trust

Community and Mental Health Services

Mersey Care in Halton September 2022

Mersey Care NHS Foundation Trust
Presented by: Donna Robinson

Overview:

- Introduction to Mersey Care
- Organisational Change
- Local structures
- Mersey Care Services within Halton
- Adult Mental Health Services
- Autism Assessment & Diagnostic Service
- Learning Disabilities
- IAPT services

Board of Directors



Mersey Care
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Community and Mental Health Services



BEATRICE FRAENKEL

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JOE RAFFERTY

Chief Executive



ANYA AHMED

Non-Executive Director



SCOTT ETHERINGTON

Non-Executive Director



MURRAY FREEMAN

Non-Executive Director



AISLINN O'DWYER

Non-Executive Director



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Non-Executive Director



NICK WILLIAMS

Non-Executive Director



VACANT

Non-Executive Director



VACANT

Non-Executive Director



TRISH BENNETT

Executive Director of Nursing and Operations and Deputy Chief Executive of Clinical Services



ELAINE DARBYSHIRE

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Executive Director of Strategy



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AMANDA OATES

Executive Director of Workforce



NOIR THOMAS

Executive Medical Director



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Executive Director of Finance



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Deputy Chief Executive of Non Clinical Services



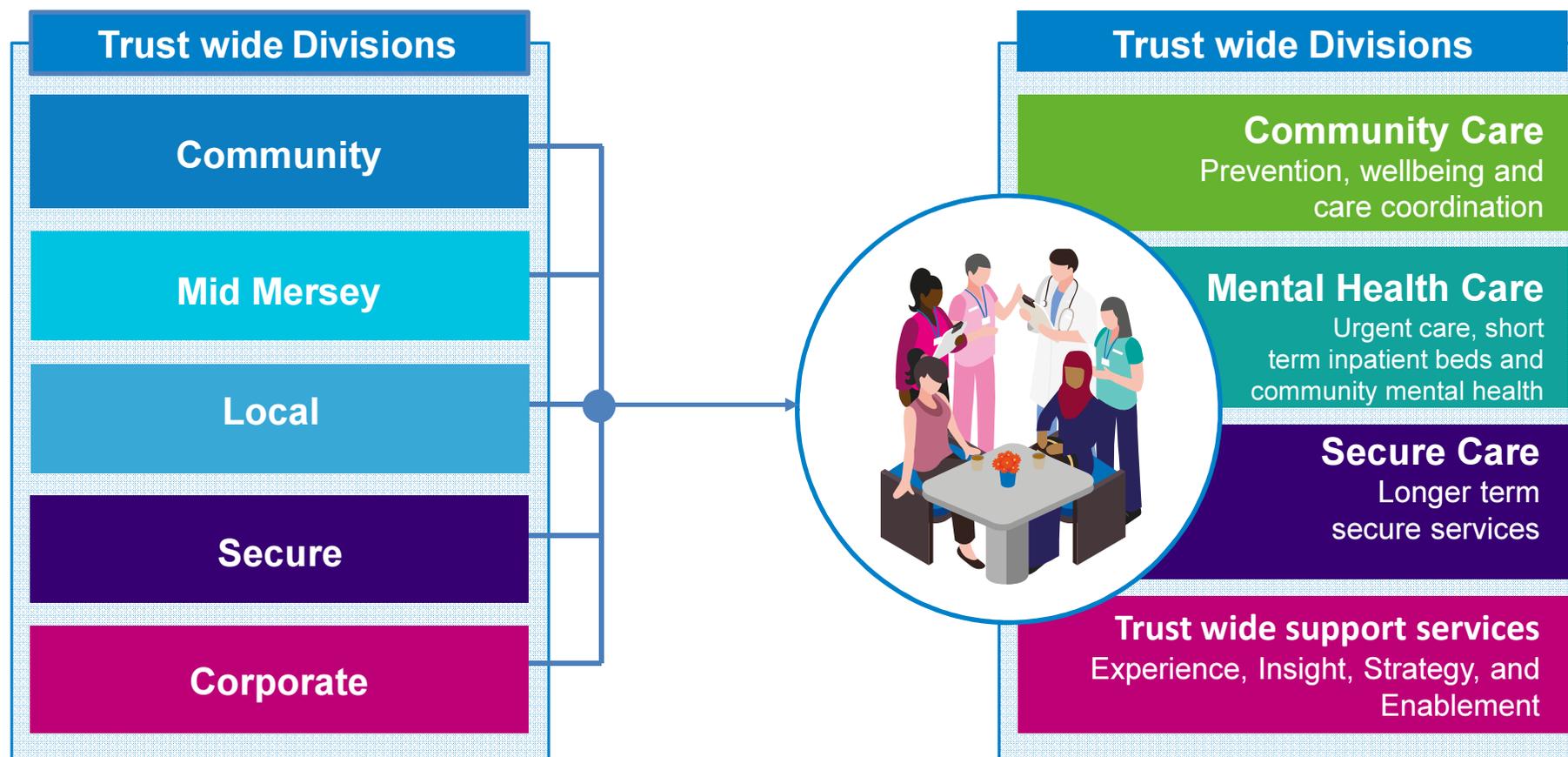
Voting Board member



Non-voting Board member

Bringing together our expertise to support our patient and service user's journey

Initial step change, phase two to come

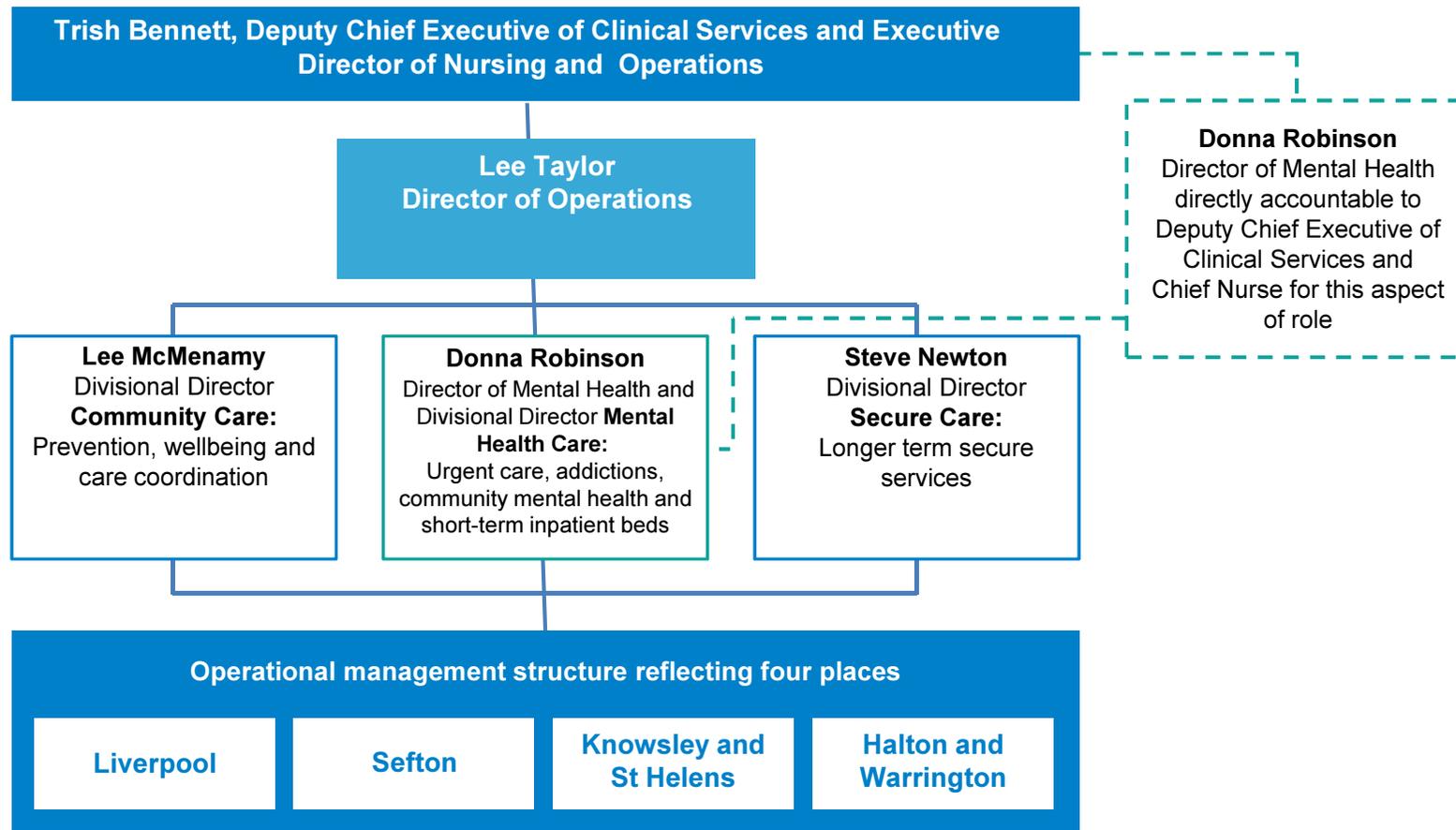


Operational management structure with place alignments



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Community and Mental Health Services



Services delivered in place first, then speciality

Halton Place Contacts



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Mental Health Care

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Mental Health Services- Halton

Mersey Care NHS Foundation Trust
Presented by:

Mersey Care Services Provided for Halton Residents



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Community and Mental Health Services



Adults Community Services
Admiral Nurses.
Attention Deficit and Hyperactivity Disorder (ADHD).
Life Rooms
Building Attachment and Bonds Service (BABS).
Cheshire and Mersey Specialist Perinatal Service.
Early Intervention for Psychosis.
Later Life And Memory Services.
Mental Health Urgent Response Services
Primary Care Mental Health Service
Psychological Therapies Step 4
Recovery Team
Think Wellbeing (IAPT)

Learning Disability Services
Autism and Mental Health Support
Byron Unit - LD
Community Learning Disability Services
LD Intensive Support
Adult Inpatient Mental Health Services
Bridge Ward
Weaver Ward
Secure Mental Health Services
Cheshire Liaison Service
Chesterton Unit - Low Secure
Integrated Anti-stalking Unit
Marlowe Unit - Low Secure
Merseyside Criminal Justice Liaison
Tennyson Unit - Low Secure
Medium Secure Inpatient Services
High Secure Inpatient Services



Children's Services
Baby and Infant Bonding Support
C&YP Mental Health Service Community
C&YP MHS Assess and Response
C&YP Community Eating Disorder Service
C&YP CAMHS Community
Mental Health Support Teams (Schools)

Mental Health Care Division



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Community and Mental Health Services

- 3 x service lines – community Mental Health (MH), inpatient capacity & flow, MH urgent care with named deputy directors
- Strengthened clinical & operational leadership
- Standardisation of processes – building on best practice across Mental Health, Physical Health and Learning Disability

Mental Health Urgent Care



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Community and Mental Health Services

24/7 Crisis Line:

We provide telephone support for people experiencing a mental health crisis.

This was and is an NHSEI strategy implementation as part of the 5 year forward view. It was 'planned' to go live in 2021. Due to the national pandemic, this initiative and crisis response service was requested with immediate effect following a national directive, thus it commenced Mid 2020.

24/7 Crisis Resolution Home Treatment Service :

Home Treatment Team provides intensive home support for adults with mental health problems in Halton to support them to manage their conditions in a community setting and prevent readmission to hospital.

CORE 24:

24/7 provision at our AED in the event of a MH crisis along side a medical condition.

Street Triage:

Supports with the strain on emergency services. This service provides an RMN and police officer who will support an individual who is in crisis and direct to the appropriate service.

Liaison & Diversion:

This service supports our custody suites in supporting individuals with mental health conditions working in conjunction with our partners in Cheshire Police.

Mental Health Inpatient Beds

Halton estate

Bridge ward – 17 bed acute

Weaver ward – 15 bed acute

Organic beds – provided on Hollins Park site

Areas to resolve

Functional older adult beds

Organic beds

Psychiatric Intensive care

Quality Improvements

QRV visits conducted on each area

Action plans in place

Estates improvements needed

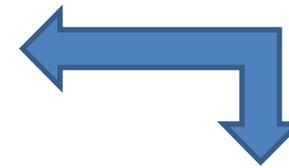
Community Mental Health Transformation

Halton Primary Care Mental Health Service (PCMHS)

- PCN ARRS (Annual Role Reimbursement Scheme) roles have been introduced in Halton.
- Runcorn and Widnes PCNs are covered by 3x Band 6 PCN ARRS practitioners based within GP surgeries. Line managed by Band 7 PCMHS Clinical lead.
- PCN ARRS offer:
 - assessment, signposting, support and onward referral (VCSFE sector, IAPT, other appropriate services).
 - up to 3 appointments,
 - for those with moderate mental health problems.

New DAILY 'bridging the gap' MDT meeting live on 4/7/22.

- Provides closer link between Primary and Secondary Care
- Attended by Recovery Team Practitioners, Complex care lead, PCMHS Clinical lead/representation from PCMHS, Psychiatry, Psychology.
- Referrals to MDT are triaged and pathway decision made.
- Quick decision making process.
- Trusted assessor model.



Halton Recovery Team

- Recovery Team are now accepting referrals from the Daily MDT for Routine Assessments.
- New low intensity intervention for those with personality related difficulties- Structured Psychological Support due to go live in September.
- 2x Band 7 Complex Care Leads, Band 6 Transformation Practitioner, 4 x Band 4 Assistant Psychologists recruited to assist in new model.
- Community Rehabilitation and Personality Disorder (RESP) Pathway developed.

Attention Deficit Hyperactivity Disorder (ADHD) service

Who we are?

- Halton Adult ADHD Service provides assessment, diagnosis and treatment for adults with symptoms of attention deficit hyperactivity disorder (ADHD) in Halton and Knowsley. We can also signpost you onto other mental health services if you need any extra support.
- The team is made up of staff from a range of backgrounds, including medical, nursing and occupational therapy.

Challenges:

- The Team have seen a significant increase in referrals by approximately 3 times from the initial predicted referral rates
- Mersey Care are in discussions with the ICS place commissioner reviewing capacity and demand.

Autism Assessment & Diagnostic Service

Who we are?

- Autism assessment and diagnosis Team, we provide autism assessments for adults who do not have a learning disability with a registered GP in Halton, Knowsley, St Helens or Warrington. We provide person centred reports with recommendations and make appropriate onward referrals.

Our Autism and Mental Health Support team provide:

- A time limited Consultation service to mental health practitioners working with autistic service users.
- Autism Awareness and Reasonable Adjustments training (we have currently trained over 2000 people).
- Support for Dynamic Support Database for Autistic People held within Mental Health teams

Our service currently have Support Workers, this is a 12 month proof of concept project following a successful bid to Transforming Care Programme. They aim to:

- Reduce any barriers for people with social communication difficulties accessing services (health, housing, employment, social care etc)

Challenges

- Current lack of post diagnostic group to support our client group and their carers upon receiving a diagnosis of autism
- Clients who's primary difficulties are around their autism struggle to access an appropriate service
- Referral numbers continuously increasing, the previous years around 450, on track to exceed 1200 for this financial year
- Lack of services within the community to support autistic adults.
- Difficulties within transition from CAMHS to Adult services in terms of assessment of autism.
- Lack of provision for sensory assessments and support.

Halton Community Learning Disability (LD) therapy team and intensive support function

The team is a specialist multidisciplinary health team including Psychology, Occupational Therapy, Speech and language therapy and Physiotherapy who work closely with social care colleagues to provide support to adults with learning disabilities and mental health difficulties, complex behavioural needs, autism spectrum conditions, epilepsy and profound and multiple learning disabilities

The team also has an intensive support function with an overall aim of providing extra support for service users in the community to reduce the need for hospital admissions when this is not really required in line with Transforming Care agenda

Challenges:

- Recruitment challenges – particularly Clinical Psychology
- Differential configuration of Community LD team in Halton – nursing team sat within local authority

Next steps:

- Development of Trust wide learning disability and autism strategy with investment in strong LD clinical leadership structure
- Opportunity for joint working and sharing good practice with colleagues across Merseyside within the local community LD structure
- Halton LD team have received Transforming Care Partnership funding for proof of concept around sensory integration across mid-Mersey LD teams

Think Wellbeing Service – (IAPT)

Think Wellbeing Service is for adults aged 18 and over with common mental health problems like mild to moderate depression, anxiety and stress. We can help with other problems like panic attacks, phobias and post traumatic stress disorder. Our service is available for anyone who lives within Runcorn or Widnes or who is registered with a Halton GP.

Challenges:

- Increase demand in patients that require interpreter and challenges around resourcing appropriate interpreter.
- Recruitment & Retention of workforce

Next Steps:

- Long Term Conditions (to support national increase of prevalence target)- *Will work with system colleagues to implement this in a manageable way.*
- Working with other IAPT teams within the Trust and External Partners in Acute Trusts to develop Long Term Conditions treatment pathway.



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Questions

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